

## **Vigilance maintained against terrorism**

### **Threat in Belgium**

This Monday, April 4, 2016, the OCAM reaffirmed a level 3 terrorist threat on the country. The threat is still considered to be serious, possible and probable. The OCAM and its partners follow the situation closely and are constantly evaluating new information.

### **Enhanced security measures**

A special meeting was held on Monday, April 4, 2016 at the Crisis Centre with all the authorities and services involved in this national crisis management.

After a thorough situation analysis and negotiations between the various security actors involved, the enhanced security measures still apply. In practical terms, this increased vigilance is particularly important in the country's main stations, national and regional airports, public transport throughout the country and in the Brussels subway in particular.

The police and military presence is still enhanced on the country's strategic sites and places with high concentration of people.

The Crisis Centre and all its partners will continue to monitor the situation in order to adapt security measures and communicate new ones should that be necessary.

### **Constant information for the population, the victims and their relatives**

To guide everyone - especially the victims and their relatives - in the aftermath of these dramatic events, a new web portal was made available: <http://centredecrise.be/fr/attentats-2203>

This page contains much useful information, such as:

- After these tragic events, how to get back to a life as normal as possible? How to face the consequences of such an attack?
- Victims or relatives: how to retrieve your personal effects left at the airport or in the subway?
- How can insurance companies play an important role in damage management for individuals, in this particular context?
- How can I learn more about the legal proceedings and about legal aid ?
- How can I communicate information that could be relevant to the investigation?

This web portal is constantly evolving and will be completed in the coming days so it can direct anyone towards useful information or the competent authorities or services.

In the last 2 weeks, the information number 1771 was able to answer 20,000 calls. Up to 100 operators were mobilised for support and to better answer everyone's need for information. The call centre will be interrupted from this Tuesday, April 5, 2016 (6 PM) onwards and can be reactivated immediately if necessary.